

Online Payment Policies

Solders, Sailors and Airmen Club Ltd Online Payment Policies

Here is how you can contact us:

SS&A CLUB

Address: 570-582 Olive Stree

Phone: (02) 6041 2222

Email: <http://www.ssaclub.com.au/contact-us/>

ABN: 47 001 042 397

Purchasing Online

To purchase meals from SS&A CLUB Social Dining and Bar online you will first need to download the SS&A members app. Once the SSA members app is downloaded you'll be able to select your meal options, enter a table number or preferred dining option and pay via the eWAY payment system.

Should you place an order for collection, please allow notification from the app so you can be receiving a notification when your meal is ready for collection.

Payment Options

Credit Card

SS&A online store system is setup to take immediate orders online via credit card (MasterCard™, Visa™ and Amex).

You will have the opportunity to confirm your credit card details before finalising the transaction. Once your credit card details are verified (usually takes around 6 seconds) your purchase is finalised.

All prices on this web site and on the Ordering App are shown in Australian Dollars (\$AUD) and include gst.

All purchases are acknowledged at current pricing.

Takeaway Policy

After ordering online, you will receive an email confirmation from eWAY containing your order details (if you have provided your email address). Your order will then be available for pick up from the restaurant within 30 mins of the time specified in the confirmation notification.

Ordering times

Ordering times are Lunch 11.30 to 2.00 Dinner 5.00 to 8pm

Refund & Returns Policy

Where there is a major fault/issue with your purchase SS&A will offer you a refund or replacement item in line with Australian Consumer Law. For more information please see: <https://www.accc.gov.au/consumers/consumer-rights-guarantees/repair-replace-refund>

If you wish to cancel your order you may do so provided that you give 1 hour's notice. You need to phone 029335 9915 to cancel or change your order.

GST

GST is included in all prices quoted (products and postage).

Privacy

No information posted to our web site or entered into a sales form is ever disclosed to any third party company other than for the purpose of credit card purchase validation. We do not share any consumer data. We will use this information internally to promote our products to our customers

Further information Credit Card Payments

Security

All transactions using this online payment system are protected by SSL (Secure Sockets Layer) and Secure Data Encryption using a 1024-bit process. All credit card payments are processed in real-time for your security and immediate peace of mind. For payment options we accept MasterCard™, Visa™ and American Express. We use technology developed by eWay to ensure the highest level of protection.